

TERMS & CONDITIONS

Welcome to Slovenia Bachata Festival experience. Protection of your data is a top priority for us. You can navigate our website without needing to share personal information. However, as an event participant, we may need to collect and process your personal data, such as your name and email, with your consent when no other legal basis applies.

All personal data handling is done in compliance with the General Data Protection Regulation (GDPR) and applicable local laws. This privacy notice outlines the types of personal data we collect, the purposes for which it is used, and your rights regarding this data. As the data controller, Plesno društvo Alma Eslovena has implemented various safeguards to ensure the protection of your personal information. While we aim for full security, please note that no online transmission method is completely secure. Personal data related to the Slovenia Bachata Festival will be stored for one year.

TICKET SALES

The tickets sales are available on the official go&dance website.

Online purchase will be possible until 27th of March 2025, after that all the passes can be bought directly at the registration desk during the festival.

The policy of go&dance applies for all the passes bought.

REGISTRATION & PASS COLLECTION

Everyone will be able to register and collect their pass with identification document during the registration hours at the festival in the main hotel, Four Points by Sheraton in Ljubljana.

At the registration desk you will receive your wristband accordingly with the pass purchased.

Adhere to the entrance policy keep your wristband on at all times during the festival.

Participants without valid wristbands or with altered ones, will be escorted off the festival premises. Festival staff reserves the right to verify the validity of any participant's wristband at any point during the event and to remove any individuals suspected of violating the festival's entrance policies. If your wristband becomes damaged or breaks, bring it to the registration desk and you will receive a replacement. Without the damaged pass, replacement is not possible.

DISCOUNTS

Promotional discounts apply for Full pass and Party pass.

The promotional codes can be applied directly on go&dance website where the discounts are directly calculated.

All other passes/tickets are without discount.

NAME CHANGES & CANCELLATION POLICY

Name changes are possible in line with go&dance policy, which allows name changes for the additional cost of 10€ until including 26th of March, 2025.

Once purchased, the refund of any pass is not possible.

AWARD GAMES OR LOTTERY FREE PASSES

All free passes won by award games or lottery, cannot be sold or transferred to another person.

The prize winners name will be written down to SBF list as soon as the lottery or game is completed. The winner can pick up their ticket or pass at the festival desk!
Name changes for passes won through the award game or lottery will not be possible at any time.

ARTISTS POLICY

SBF reserves the right to exchange and/or delete artists from the lineup and is not responsible of any artist cancelation.

Any possible changes of the lineup do not give the customers the right to cancel tickets.

All festival participants at the festival grounds are required to behave in a way that will not affect the health and safety of others and to adhere to the rules and safety regulations provided below. Entry to the festival grounds will be denied to: Individuals carrying prohibited items such as alcohol, drugs, firearms, weapons, explosives, or any other dangerous objects and clothing. Anyone exhibiting abusive or aggressive behavior, failing to present proof of identity, or refusing a security search (of themselves or their belongings).

NEW MEMBER ACCESS DECLARATION, PHOTOS, AND VIDEO CONSENT

In accordance with the bylaws of the Društvo Alma Eslovena association, I commit to paying the annual membership fee, which is included in the festival ticket as outlined by the general assembly of the association. As a member, I will actively engage in promoting bachata culture and participate in the association's other dance activities, as recorded in its statutes and defined annually at the general meeting in the program for the upcoming year. The association welcomes new members and fresh ideas, which we will present and help bring to life. By purchasing a ticket and paying the membership fee, I voluntarily declare my intent to become a member of Društvo Alma Eslovena, headquartered at Zakrajškova ulica 12, Ljubljana. Photos and videos taken during the Slovenia Bachata Festival will be used solely for the promotion of the festival and Društvo Alma Eslovena. Participants consent to the use of their images and videos for this purpose without compensation. Only photos that are respectful and non-offensive will be published.

HOTEL

Reservation of the hotel room is in line with hotel policy.

AIRPORT TRANSFER - GOOPTI

Reservation of the hotel is in line with GoOpti company policy.